Residents Meeting with Henry Construction Ltd & BXB Development
Minutes of Toller's Estate Meeting held on 29th July 2020

Attendees:Sandra O Connor Resident Involvement Officer/Croydon Council,Tom Burton TBDevelopment Manager (BXB)Maria Cunnea (HC) Chris Brown (HC) Richard Lancaster (Croydon Council) Cllr. Margaret Bird (Cllr. MB)Zoe Gaffney (ZG) Communication Development/ Croydon Council Callum Henderson (Croydon Council)Toller's Estate residents

Apologies: Neil Mc Creedy (HC)

Sandra O' Connor -Chairperson- meeting rules still apply – Respect and Support

Agenda

Item	Action Points	
	Programme update from Henry Construction: • 2 weeks work on Block A – handover middle August playground equipment will need a service connection. • Block B roof, brick work will be complete at the end of year. • Block C works to be complete in the middle of August.	
ACTION 1	Improvement of Landscape will be completed in the next 2/3 months.	
ACTION 2	**Deliveries**	
	The potholes will be looked at. Resident (LG) said there is a large half inch dip on Ellis Road looks like it is sinking, it was dug up and re-laid, (CB) will have a look at this.	
ACTION 3	**Community Centre**, Radiator is broken and does not sit on the wall; it was agreed a new one would be installed. CB has access to the community centre and will update.	
	Residents Questions	
	• Operatives using residents parking spaces, Chris will monitor on a daily basis. • (K) resident stated that on Goodenough way there was concrete slabs taking up parking spaces, Chris said they are struggling for spaces, said they should be gone in 2 weeks, will	

	also clean up the area and make it neater. Public apology will be put in the September Newsletter to the residents. • (Claire) resident said no leaflets delivered to residents to let them know about the Tollers' Estate meeting. This to be actioned Maria • (Claire) resident asked about the trees, said new trees are not being watered, who is responsible? (SOC) Will ask the tree officer. Question to be forwarded to Richard CC. • (SOC) asked about the marked disabled bays, Claire said on Ellis Road disabled bay is not marked on the road, the sign is in the canopy of a tree, there are quite a few bays on the map but not on the road. (SOC) to pick that up. Disabledbay at the end of the estate signis on the ground, Claire will give SOC the location. • Question from L Anderson -resident, can the ugly metal posts and gate across the road entrance into site B removed.(TB) will have to go to the council as it is council ground, (SOC) & (TB) will give the details to the tenancy team and find out. • Concerns about grassed area. The grass was cut today. What areas? (TB) not sure what is happening with the other part of the estate.(K) said all middle flats area grass needs to be cut Kids not able to play in this area. (SOC) will question the housing maintenance team. (CB) will walk around tomorrow and let (SOC) know. **Questions from residents:** **1.** Residents are interested in age groups that will use the playground. **2.** Question on the new pathway in front of the new build it seems very wide at the top at Goodenough way middle block – said it looks wide enough for a car to drive down, will there be bollards? (TB) said there will be bollards. **3.** Update on 16 Jutland Gardens, debris was left on Mrs Watsons roof, this has now been attended to and safety netting to go under the scaffolding. **4.** Concerns about works on Saturday, (CB) acknowledged that works did take place, moving forward will try and make sure that it will be internal works and finish at 1.00pm as agreed on Saturdays. **5.** Residents are concerned that Henrys are not washing around the areas, (CB) did say it was hard to manage on a wet day, but will try and manage better. End of the minutes from 29th July 2020	(CH & TB)
	Any other business **Claire's questions** Questions raised about the design for the age group for the playground and forward to Claire and all the residents. **Litter Sweep** Question from Kaysen, on behalf of other residents there have been a lot of nails which are hazardous for tyres causing punctures, health, and safety issues, can we do a litter sweep to make sure this is actioned. **Bin Stores** (TB) answered question from Kaysen regarding the bin stores, said they were not fit for purpose. (TB) said the bins are not permanent,	TB CB CB

	new ones will replace the temporary ACTION. Rachel resident asked question on Bin stores, where are they going to be placed? (TB) confirmed that they will be placed on Ellis Road, outside the town houses. Rachel asked could the bin stores be moved as they are an eye sore, hazardous, and not good for the environment. (TB) said this would be hard to change before the works are complete. **Cars** Question regarding resident's cars, people are spending money having them washed and residents feel they have not been considered or respected, (CB) said he will monitor this issue with keeping the surrounding areas clean as often as possible. **Pathways/Bollards** Question from Patrick (Goodenough Way) resident, will there be bollards on the pathways, (TB) confirmed all new pathways outside new blocks will have bollards. **BXB Question** Question from Stuart resident, will Croydon Council buy back properties developed by BXB? (TB) answered Croydon Council are looking at buying some properties back,it is in the early stages no numbers yet, will be shared when confirmed. Suggestions: Chris Brown said he will meet residents face to face to share issues and feedback. Comments box.	

A.O.B.
Date of next Meeting Time TBC
27th August 2020
Time: 6.30- 7.30
Microsoft Teams