Date: Monday 22nd May 2018 **Location: Tollers Estate Community Centre**

Community at Tollers AGM

Community at Tollers (CAT) Interim Group is made up of six residents who volunteer to support and advocate for residents of Tollers Estate, Old Coulsdon, Surrey, and CR5. CAT has continued the acts of previous resident groups and liaises with relevant professionals and services to meet the needs of residents.

Constitution Update

The constitution that is due to be on the agenda needs editing to fit the new GDPRS guidelines so us will not proceed with signing the documents. Resident Involvement Team will meet with CAT, train and update on how best to move forward. CAT will need two designated people who are solely responsible for data.

Withdrawal of elected committee member

Elaine Adamson, elected CAT member has withdrawn from being on the committee.
CAT need to proceed with sourcing a new member

Current Roles & Responsibilities

Data Protection (GDPRS) – Wendy & Lizzie
Secretary - Jenny & Kaysen
Treasurer - Tracey

Attendances

1850: CAT Members - Christine Hackshaw, Lizzie Brooks, Jenny Shannon, Tracey Hunter, Kaysen Asante
1940-2000: Nicola Glover (OCRA), Nathan (SNT CC), Steve Holland & Margaret Bird (Local Councillor), Sandra O'Connor (Resident Involvement Team), Nathan (Neighbourhood Safety Officers (NSO), Wendy (Live Well)
4 residents attended

Apologise

Heather & Trevor (Sports Active Coaching), Tracey Bellamy (Street Champions), Ken Constantine (Sustainable Communities), Wendy (CAT Member)

Meeting

Jenny chaired the meeting and explained the main agenda items:

1. Housekeeping - phone, fire exits
2. Welcomed residents and attendees
3. Agree the minutes of the EGM - to confirm that that interim
4. Constitution – do be edited with support from Resident Involvement Team
5. Elected committee 7 members - 1 member has withdrawn
   - Every CAT member elected introduced themselves
   - Membership drive needs to be done again GDPRS data protection new drive
   - Wendy Miller - elected as Data Protection officer, responsible person

- CAT need to elect a new committee member

6. Kaysen Updated what we have achieved so far
7. Each person present (professionals) who is involved with CAT introduced themselves and their level of support/involvement

- Sandra Resident Involvement Team
- Nick NSO part of the community relies on the community to communicate better so we can help protect safety, reassure and have presence. NSO alone or with the police, marked or unmarked vehicles. The main issues are anti social behaviour, drug misuse, smoking, drug dealing, fly tipping, abandoned vehicles, bonfires, littering, dispose of household waste VPN £100 fines and if don't pay fines - could go to court. It all has an environmental impact; NSO teams will support CAT with litter picks. Parking issues – the bin men cannot empty the bins and it becomes a health and safety risk - people need to park responsibility get taken to court and criminal record if do not listen or respond warning. Resident also needs more notice and information/support about - smoking, dog litter and no parking by the exits. We can address pot holes and re do the lines for emergency bin access.
  NSO works with Work with ASB, Police Care Takers, Housing Team, Housing Fraud, and Anti-terrorism report anything to Nathan. All can speak face to face at Tollers Estate walk rounds.
- Tenancy Officer - Tenancy Issues Personal Issues Estate Inspection. Please report any anti social behaviour issues to Nkasi and NSO. Report all financial and benefit support to the Income Team
- Margaret and Steve (Councillor in Kenley 12 years and prior to that north Croydon) - spoke about the area and knowledge - case councillor. Confirmed that the new bus route will happen.
- Brick by Brick have reserved funds to fix and replace the grass verges – which exact closes/roads it is not confirmed.
- Brick by Brick are only supplying 50 parking spaces which mean the whole of Tollers Estate only gets 7 extra spaces. Due to the overflow - we need to gather more photo evidence to prove the issues.
  Dropped kerbs are in need at the end of Lacey Green onto Tollers Lane.
  The 20 mile limit has been put in place and police can only enforce speeding fines – residents can just get the persons registration number and proof (photo/details)

<u>Any questions</u>

- ✓ Parking causes the most tension amongst residents – parking has such an environmental impact that these other issues are affected: litter, destroyed grass verges, open man holes, limited or no access to access the communal bins, parking on the grass or double yellows. Overflow of parking is a Tollers Estate root problem, there is now a huge volume of cars and larger work vehicles are parked at people's homes
  Suggested solution: a logical plan put in place to maximise the green space, grass verges to create more parking spaces and to widen the roads

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Actions

- ✓ Nkasi to report and follow up on complaint made by Lizzie Brooks/Chris Hackshaw about over grown trees on Ellis Close and Admirals Walk
- ✓ Margaret and Steve to keep lobbying to get extra parking spaces at Tollers Estate
  Margaret to follow up and find out about type of Land Lacey Green is and how we can access and use it
  Continue to ensure that Brick by Brick fund to fix the grass verges after all work is complete
- ✓ Kaysen to email Nathan about missing bin and next clean up dates
- ✓ CAT to continue to advocate for residents needs